

Guild 365 - AML

Guild 365 is an automated anti-money laundering (AML) compliance and client onboarding platform developed for property professionals (especially members of The Guild of Property Professionals). It helps agents verify identity, complete AML and sanction checks, and manage client documentation digitally.

Key features:

- Automated identity verification (biometric, NFC-based) using smartphone and photo/document capture.
- Anti-money laundering (AML) compliance tools including source-of-fund checks, open-banking data, and automated screening.
- Politically exposed person (PEP) and sanctions checks.
- Company verification (KYB), including UBO/ownership checks.
- Integrated payments (via Stripe).
- Fraud and document security tools.
- Ability to share AML results securely with legal professionals.

The Property Ombudsman - Redress Scheme

Independent non-profit alternative dispute resolution (ADR) service for property consumers and businesses.

Purpose:

The Property Ombudsman provides a free, impartial, and independent service to help consumers resolve complaints against property businesses (e.g., estate agents, letting agents, property managers) when the issue cannot be resolved directly with the business.

Contact details:

- Consumer enquiries: 01722 333306 (Mon–Fri 09:00–16:30)
- Business enquiries: 01722 335458
- Postal contact, email and complaint processes are also provided via [tpos.co.uk](https://www.tpos.co.uk).

UK Financial Sanctions Search - GOV.UK

The **UK Sanctions List** is an official public database maintained by the UK Government that lists individuals, entities, ships, and other targets subject to financial sanctions under UK law (primarily under the Sanctions and Anti-Money Laundering Act 2018).

Where it's hosted:

The sanctions list and associated search tool are published on GOV.UK via the search-uk-sanctions-list.service.gov.uk portal. <https://search-uk-sanctions-list.service.gov.uk/>

GDPR & Data Protection - UK Information Commissioner's Office (ICO)

Information Commissioner's Office (ICO) — the UK's independent regulator for data protection and privacy.

Regulates UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018, which govern how personal data must be handled.

Where to find official guidance:

All the ICO's UK GDPR guidance, tools, FAQs, and resources are available via: ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/ <https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/>